

# Donation Refund Policy

ABCD Foundation has instituted a donation refund policy to ensure fair and transparent processing of requests for refund of donations as digital payments are becoming more frequent. ABCD Foundation expects that all donors will exercise due care and diligence while making donations. ABCD Foundation also recognizes that a donation may be made erroneously or donors may change their mind. ABCD Foundation will examine request for refund of donation and endeavor to make the refund. ABCD Foundation may also seek proper explanation and reason from the user. Also, it will require further verification of the user and need documents of proof as well as for donation.

ABCD Foundation is not obliged to make refunds and may, in its discretion, decline any requests for refund of donations, particularly if a tax exemption certificate has been issued.

ABCD Foundation Solutions for Sustainable Development

502 Annex, Dimple Arcade, Thakur Complex, Near 'V' Mall Kandivali (East) Mumbai-400101

Write to us

[donor@abcdfoundation.in](mailto:donor@abcdfoundation.in)

Your refund request must contain the details such as Date of Donation, Amount of Donation, Mode of Donation i.e. Credit Card or Online Payment and should reach ABCD Foundation office within 7 (Seven) days from the date on which you made the donation i.e.:

- The date on which you Made the donation online, electronically or through other means, OR
- The date on which you Handed over the cheque / demand draft to ABCD Foundation or someone authorized by ABCD Foundation for this purpose, OR
- The date on which you dispatched the cheque / demand draft to ABCD Foundation by other means.

The refund process may take time 7 to 30 working days depending on the availability of the information from third parties such as Payment Gateway, Banks, etc. through which transaction is done.